



# U.S. Consulate General

## Johannesburg, South Africa

Please follow the steps below as soon as possible to reserve your immigrant visa interview at the U.S. Consulate in Johannesburg, South Africa or you may not be permitted entry on your interview date.

### Important Update:

In advance of your scheduled Thursday interview, the U.S. Consulate Johannesburg requires that one member from your applicant group present yourself for a document review on the Wednesday morning two weeks prior to your Thursday interview. Not attending this document review appointment in advance of your interview may result in your interview being cancelled. If you appear for your interview without having first completed the document review and are missing required documents, you will be turned away and will need to reschedule your interview. Civil documents – to include birth, marriage, and divorce certificates, police clearances, etc. – are described as required for your country on [Travel.State.Gov](https://travel.state.gov).

You do not need to make a separate appointment for document review, and you do not need to change your existing interview appointment unless you cannot attend the document review appointment. If you have any questions about attending the document review appointment, please email [JohannesburgIV@state.gov](mailto:JohannesburgIV@state.gov).

### Step 1: Register your appointment online

*You MUST create an account online with our customer service provider before you can schedule or reschedule an appointment. Rescheduling is only possible on a date **after** your assigned appointment.*

Creating an account online gives us the information we need to return your passport and documents to you after your interview. When your documents are ready for pickup, you will receive an SMS and email notice on the phone number and email address provided on this link. It is therefore important that you provide the correct information. Registration is free. Click the “Register” button below to register.

[Register](#)

### Step 2: Schedule a medical exam in South Africa

As soon as you receive your appointment date, you must schedule a medical exam in South Africa. Click the “Medical Exam Instructions” button below for a list of designated doctors’ offices in South Africa. Please schedule and attend a medical exam with one of these doctors as soon as possible.

[Medical Exam Instructions](#)

### Step 3: Complete your pre-interview checklist

It is important that you bring all required original documents to your interview. We’ve created a checklist that will tell you what to bring. Please print the checklist below and bring it to your interview along with the listed documents.

[Pre-Interview Checklist](#)

### Step 4: Review interview guidelines

Read our interview guidelines to learn about any special actions that you need to take *before* your visa interview.

[Interview Guidelines](#)

### Contact information

U.S. Consulate General  
Johannesburg  
1 Sandton Drive  
Sandhurst  
(opposite Sandton City)  
Johannesburg, South Africa

☎ Phone:  
[Call Center](#)

✉ Email:  
[JohannesburgIV@state.gov](mailto:JohannesburgIV@state.gov)

🌐 Website:  
[U.S. Consulate General  
Johannesburg](#)

☑ Reschedule:  
<https://ais.usvisa-info.com/en-za/iv>

📍 Map:



### Other links

- [Diversity visa instructions](#)
- [After your interview](#)
- [Frequently asked questions](#)
- [Where to get civil documents](#)

### Social media



### Interview Preparation Video



Updated July 1, 2025

# Medical Exam Instructions



All immigrant visa applicants, regardless of age, require a medical examination prior to the issuance of a visa. Only a physician accredited by the U.S. Consulate General can perform this exam. **It is your responsibility to schedule a medical exam with one of the doctors listed below before your visa can be issued** at the U.S. Consulate General. Medical examination results from other physicians will not be accepted.

## Approved physicians

### **Dr. Junaid Hoosen**

#### **Family Medical Centre**

Suite 108, Medical Mews

Sandton City

Sandton

Johannesburg

Phone: +27 (0)11 783 7320

Fax: +27 (0)11 783 7321

### **Dr. Marcus Brauer MBChB (UCT), Dip PEC, DOH**

#### **Dr. Brauer and Associates**

Suite 207, level 2, Clock Tower Office Suites

Clock Tower Shopping Centre

V&A Waterfront

Cape Town

Phone: +27 (0)21 419 1888

Fax: +27 (0)21 419 1886

E-mail: [marcus@drbrauer.co.za](mailto:marcus@drbrauer.co.za)

### **IOM Migration Health Assessment Centre**

25 Nicolson Street, Bailey's Muckleneuk

Pretoria

Phone: +27 (0) 12 342 2789

E-mail: [MHACpretoria\\_customercare@iom.int](mailto:MHACpretoria_customercare@iom.int)

Online appointment: [MyMedical](#)

## Items to bring to your medical examination

The doctor will need the following items to complete the medical exam forms:

- Your visa interview appointment letter,
- Your passport,
- Two (2) recently taken passport-sized color photographs, and
- A copy of your immunization records.
- DS-260 confirmation page

Any medical examination fees, including x-ray and blood test fees, must be paid directly to the examining physician.

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# Medical Exam Instructions

## During the medical exam

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The medical examination will include a medical history review, physical examination, and chest X-ray, gonorrhea test, and blood tests (for applicants 15 years of age or older). The United States also requires tuberculosis (TB) testing for all applicants two years of age and older. Please be prepared to discuss your medical history, medications you are taking, and current treatments you are undergoing. More information on general medical requirements for U.S. immigrants is available [from the Center for Disease Control and Prevention](#).

U.S. immigration law requires immigrant visa applicants to obtain certain vaccinations prior to the issuance of a visa. Current immigrant visa vaccination requirements are available [CDC's website](#). You can also read Frequently Asked Questions about our medical examination requirements [Travel.State.Gov](#).

## After the medical exam

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When your examination is completed, the doctor will **send them directly to the U.S. Consulate**. Any x-rays taken will be given to you. You **DO NOT** need to provide x-rays to the U.S. Consulate General. However, you **must** carry the x-rays with you when you travel to the United States for the first time. The medical report must be less than six (6) months old when you enter the United States as an immigrant.

## Pre-Interview Checklist ☒



**Please use the list below to determine the items that every applicant must bring to the immigrant visa interview.**

**Any documents that are not in English must be accompanied by a certified English translation:**

- ☐ A copy of your NVC interview letter (does not apply to Diversity Visa, fiancé(e), adoptive, or asylee/refugee applicants).
- ☐ Unexpired passport valid for six (6) months beyond your intended date of entry to the United States and a photocopy of the biographic page (where your name and photo are located).
- ☐ Two (2) color photographs of each person applying for a visa (5 cm x 5 cm, or 2 inch x 2 inch). Please review our [online photo requirements](#).
- ☐ Confirmation page from the Form DS-260 Application for an Immigrant Visa you submitted online at [ceac.state.gov/iv](https://ceac.state.gov/iv).
- ☐ Your **original** birth certificate and a photocopy.
- ☐ Medical examination results in a sealed envelope (*if the physician gives you these results*).
- ☐ Original or certified copies of birth certificates for all children of the principal applicant (*even if he or she is not accompanying*).

**Applicants who fall into any category listed in italics below should bring these additional documents:**

*For family-based visa applications:*

- ☐ The appropriate [Form I-864 Affidavit of Support](#) for **each** financial sponsor along with a photocopy of the sponsor's IRS transcript or most recent U.S. federal income tax return, and any relevant W-2s.
- ☐ Proof of your U.S. petitioner's status and [domicile](#) in the United States (photocopy of a U.S. passport, naturalization certificate, or lawful permanent resident card).
- ☐ Evidence of the relationship between the petitioner and visa applicant (such as photographs, letters, WhatsApp and Facebook chats, financial support evidence, phone records, and emails).
- ☐ *If you are married:* Your **original** marriage certificate and a photocopy.
- ☐ *If you were previously married:* Your **original** divorce or spouse's death certificate and a photocopy.
- ☐ *If you are older than 16 years of age:* The **original** police certificate from your country of current residence and countries of previous residence for six months or more. If these three items are **all** true, you must bring a more recent police certificate to the interview:
  1. You are older than 16 years;
  2. You obtained a police certificate and submitted it to NVC more than one year ago; and
  3. You still live in the country that issued the police certificate.
- ☐ *For employment-based visa applications:* Letter from your U.S. employer dated less than one month ago.
- ☐ *If you have ever been convicted of a crime:* Court and criminal records and a photocopy.
- ☐ *If you have served in any country's military:* Military records and a photocopy.
- ☐ *If you are adopted:* Adoption papers or custody documents and a photocopy.
- ☐ *If you are the petitioner's stepchild:* The **original** marriage certificate of the petitioner and your biological parent, and a photocopy along with divorce records for any previous marriages of either parent.

# Interview Guidelines



## Sending documents to the U.S. Consulate Johannesburg

If you need to send us any documents, please DO NOT mail them to us directly. Instead, visit [ais.usvisa-info.com](https://ais.usvisa-info.com) and ask for information on courier services. Please do not send any original documents to us; only send photocopies via courier or mail. You may bring original documents (plus a photocopy for the consulate's files) to your visa interview.

## Rescheduling or cancelling your interview

If you are unable to attend your appointment, please email [JohannesburgIV@state.gov](mailto:JohannesburgIV@state.gov) as soon as possible. Then visit the appointment website in which you registered in order to reschedule your appointment. **There may be a significant wait before the next available appointment**, so please attempt to attend the date already assigned. For some family-based and employment preference visa categories, a visa became available within the month you have been scheduled by NVC. **There is no guarantee that a visa will still be available on the date of your rescheduled interview.** Please carefully consult the [Visa Bulletin](#) before you request to reschedule your interview. DV applicants should be aware that visas are numerically limited and must be issued by September 30 of the program year.

## Security screening procedures

All visitors to the U.S. Consulate must follow certain security procedures. Any visitor who declines to be screened by U.S. Consulate security personnel will be unable to enter the consulate. To avoid delaying your entry and that of those in line behind you, please bring only what is required for your interview. You may not bring a laptop computer and will need to deposit any phones with the guards at the entrance to be collected on your departure.

## Accompanying persons

Attorneys are **not** permitted to accompany clients into the waiting room or to their interview. The following persons may accompany a visa applicant to their interview:

- Interpreter: Applicants may bring ONE interpreter if they do not speak English well enough to participate in an interview.
- Special Needs Visitors: Applicants may bring ONE person to help if they are elderly, disabled, or a minor child.

## Immigrant visa fees

If you have not paid all required fees to either the National Visa Center or via the appointment website, please be prepared to pay these fees on the day of your interview. All fees may be paid in U.S. dollars. We accept cash and credit cards only. *Please note that if you are found ineligible to receive a visa, the application fee cannot be refunded.* A complete list of fees can be found [Travel.State.Gov](https://travel.state.gov).

## Do not make travel plans outside of South Africa

If your visa is approved, we will keep your passport at the consulate while we prepare your immigration packet and print a visa for your passport. We will return your passport to you later via courier services only (see [Step 1](#)). If you have to travel within South Africa while your passport is still with us, please make sure you have a valid picture ID other than your passport.

## After Your Visa Interview



A consular officer can make a decision on a visa application only after reviewing the formal application and interviewing the applicant. ***There is no guarantee that you will receive a visa.*** Do not sell your house, car or property, resign from your job or make non-refundable flight or other travel arrangements until you have received your immigrant visa.

### If more information is needed

Sometimes a consular officer is unable to make a decision on a visa application because they need to review additional documents or the case requires further administrative processing. *When additional documents are requested*, the consular officer will give you a refusal letter that asks you to submit additional documents. The letter will include instructions on how to send those documents to the Embassy.

*Administrative processing* takes additional time after the interview. Most administrative processing is resolved within 60 days. However, the timing varies based on the circumstances of each case. Before inquiring about the status of administrative processing, please wait **at least** 60 days after your interview.

### What happens after visa approval

**Passport, Visa, and Sealed Immigrant Packet** – We will place your immigrant visa on a page in your passport. Please review your visa to make sure there are no spelling errors. We will also give you a sealed envelope containing documents that you must give to U.S. immigration authorities when you arrive in the United States for the first time. ***Do not open this envelope. You must carry it with you. Do not put it in your checked luggage.*** If you receive X-rays during your medical examination, you must also carry those with you and give them to the U.S. immigration authorities.

**USCIS Immigrant Fee** – All individuals who are issued immigrant visas overseas must **pay an [Immigrant Fee](#)** to U.S. Citizenship and Immigration Services (USCIS) **prior to traveling** to the United States. This fee is for processing your residency status and printing your Permanent Resident Card. The only people exempt from paying this fee are: children entering the United States under the Hague Process, returning residents, and people traveling on a fiancé(e) (K) visa.

**When You Should Travel** – You must enter the United States *before* the expiration date on your visa, which is usually six months from the date of printing. Your visa cannot be extended and all visa fees paid are nonrefundable. The principal applicant must enter **before or at the same time** as family members with visas. Unless they are eligible for benefits under the Child Status Protection Act, children who are issued a visa before turning 21 years of age must enter the United States **before** their 21<sup>st</sup> birthday to avoid losing their immigrant status.

**Getting a Green Card** – Your Form I-551 Permanent Resident Card, also known as a green card, will be automatically mailed to the address in the United States that you write in your visa application form. This is a very important document that proves you have permission to reside in the United States. *If you plan to travel outside the U.S. before your green card arrives:* Please consult [USCIS's](#) and [CBP's](#) websites for rules about what documents you need to re-enter the country. We also recommend you check with the airline to ensure you are in compliance with their rules. *Once your card is issued, you should not stay outside of the United States for more than one year without obtaining advance permission from USCIS. If you do, you may lose your status as a Lawful Permanent Resident.*

**Children's Issues** – In the United States, children are required to have certain vaccinations before they can enroll in school. We recommend that you bring your child's complete vaccination records with you to the United States. If your child is adopted, you have full custody as a result of a divorce, or you share custody with another parent, you should bring a copy of all applicable adoption or custody papers from the authoritative court in your home country. You will need these papers (translated into English) for issues such as school enrollment, medical care, and eventual citizenship.

**Information for New Immigrants** – Please visit the USCIS web page for helpful information on moving to the United States. You can read their publication "[Welcome to the United States: A Guide for New Immigrants](#)" online.

## Diversity Visa Applicants – Additional Information



If you are interviewing for a Diversity Visa (DV), all of the above instructions apply to you. Please schedule and attend a [medical examination](#) as soon as possible; enroll in the required [courier service](#); and gather the required documents.

*Below are additional instructions that apply **only** to DV applicants.*

### Bring to your interview

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In addition to the documents listed on the [Pre-Interview Checklist](#) in this package, DV applicants should also bring the following items to your visa interview:

- ☐ Appointment information printed from the “Entrant Status Check” on the [E-DV website](#).
- ☐ Documents showing your level of education (for the principal applicant only; more information is available [Travel.State.Gov](#)).
- ☐ Payment of the \$330 Diversity Visa Application Fee for each visa applicant.

### Review your DV Lottery entry

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Prior to your visa interview, we recommend that you review the data on your initial E-DV entry. Any fees paid to the U.S. government in support of your visa application(s) are nonrefundable. You can review the eligibility requirements at [Travel.State.Gov](#).