



## U.S. Consulate General Johannesburg, South Africa

### ATTENTION

The U.S. Consulate General in Johannesburg has been designated to conduct immigrant visa services for residents of Zimbabwe. Visit [U.S. Visa News](#) for additional information. Immigrant visa applicants should review the [U.S. Consulate General in Johannesburg page](#) for additional instructions. Applicants with appointments currently scheduled should reach out to the National Visa Center using the [Public Inquiry Form](#) to request or confirm an appointment.

Follow the steps below as soon as possible to reserve your immigrant visa interview at the U.S. Consulate in Johannesburg, South Africa or you may not be allowed to enter on your interview date.

#### Important Update:

Before your scheduled Thursday interview, the U.S. Consulate in Johannesburg requires one member of your applicant group to attend a document review on the Wednesday morning two weeks prior to your interview. If you do not attend the document review, your interview may be canceled.

If you arrive at your interview without completing the document review or without the required documents, you will be turned away and must reschedule your interview. Required civil documents, such as birth, marriage, and divorce certificates, police clearances, and others, are listed for your country on [Travel.State.Gov](#).

You do not need to schedule a separate appointment for the document review, and you do not need to change your interview appointment unless you cannot attend the document review. If you have questions about the document review, email [JohannesburgIV@state.gov](mailto:JohannesburgIV@state.gov).

### Step 1: Register your appointment online

*You MUST create an account online with our customer service provider before you can schedule or reschedule an appointment. Rescheduling is only possible on a date **after** your assigned appointment.*

Creating an account online gives us the information we need to return your passport and documents to you after your interview. When your documents are ready for pickup, you will receive an SMS and email notice on the phone number and email address you provided during registration. Make sure your information is accurate. Registration is free. Click the "Register" button below to get started.

**Register**

### Contact information

U.S. Consulate General  
Johannesburg  
1 Sandton Drive  
Sandhurst  
(opposite Sandton City)  
Johannesburg, South Africa

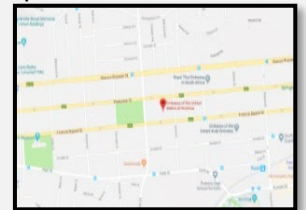
☎ Phone:  
[Call Center](#)

✉ Email:  
[JohannesburgIV@state.gov](mailto:JohannesburgIV@state.gov)

🌐 Website:  
[U.S. Consulate General  
Johannesburg](#)

☑ Reschedule:  
<https://ais.usvisa-info.com/en-za/iv>

📍 Map:



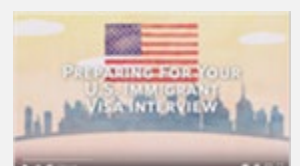
### Other links

- [Diversity visa instructions](#)
- [After your interview](#)
- [Frequently asked questions](#)
- [Where to get civil documents](#)

### Social media



### Interview Preparation Video



Updated October 18, 2025

## Step 2: Schedule a medical exam in South Africa

Once you receive your appointment date, schedule your medical exam in South Africa right away. Click the “Medical Exam Instructions” button below to find a list of approved doctors in South Africa. Make sure to schedule and complete your medical exam with one of these doctors as soon as possible.

[Medical Exam Instructions](#)

## Step 3: Complete your pre-interview checklist

It is important that you bring all required original documents to your interview. We’ve created a checklist that will tell you what to bring. Please print the checklist below and bring it to your interview along with the listed documents.

[Pre-Interview Checklist](#)

## Step 4: Review interview guidelines

Read our interview guidelines to learn about any special actions that you need to take *before* your visa interview.

[Interview Guidelines](#)

# Medical Exam Instructions



All immigrant visa applicants, regardless of age, must complete a medical exam before a visa can be issued. Only doctors approved by the U.S. Consulate General can perform this exam. **You are responsible for scheduling your medical exam with one of the approved doctors listed below before your visa can be issued.** The U.S. Consulate General will not accept medical exam results from other doctors.

## Approved physicians

**Dr. Marcus Brauer MBChB (UCT), Dip PEC, DOH**

**Dr. Brauer and Associates**

Suite 207, level 2, Clock Tower Office Suites

Clock Tower Shopping Centre

V&A Waterfront

Cape Town

Phone: +27 (0)21 419 1888

Fax: +27 (0)21 419 1886

E-mail: [marcus@drbrauer.co.za](mailto:marcus@drbrauer.co.za)

**IOM Migration Health Assessment Centre**

25 Nicolson Street, Bailey's Muckleneuk

Pretoria

Phone: +27 (0) 12 342 2789

E-mail: [MHACpretoria\\_customercare@iom.int](mailto:MHACpretoria_customercare@iom.int)

Online appointment: [MyMedical](#)

## Items to bring to your medical examination

The doctor will need the following items to complete the medical exam forms:

- Your visa interview appointment letter,
- Your passport,
- Two (2) recently taken passport-sized color photographs, and
- A copy of your immunization records.
- DS-260 confirmation page

Any medical examination fees, including x-ray and blood test fees, must be paid directly to the examining physician.

## During the medical exam

The medical exam includes a review of your medical history, a physical exam, a chest X-ray, a gonorrhea test, and blood tests (for applicants age 15 and older). Applicants age 2 and older must also complete tuberculosis (TB) testing. Be ready to discuss your medical history, current medications, and any treatments you are receiving. For more details on medical requirements for U.S. immigrants, visit the [Center for Disease Control and Prevention](#).

U.S. immigration law requires immigrant visa applicants to get specific vaccinations before a visa can be issued. Current immigrant visa vaccination requirements are available [CDC's website](#). You can also read Frequently Asked Questions about our medical examination requirements [Travel.State.Gov](#).

↓ Continued on next page ↓

# Medical Exam Instructions



## After the medical exam

When your examination is completed, the doctor will **send the results directly to the U.S. Consulate**. Any x-rays taken will be given to you. You **DO NOT** need to provide x-rays to the U.S. Consulate General. However, you **must** carry the x-rays with you when you travel to the United States for the first time. The medical report must be less than six (6) months old when you enter the United States as an immigrant.

## Pre-Interview Checklist ☒



**Please use the list below to determine the items that every applicant must bring to the immigrant visa interview.**

**Any documents that are not in English must be accompanied by a certified English translation:**

- ☐ A copy of your NVC interview letter (does not apply to Diversity Visa, fiancé(e), adoptive, or asylee/refugee applicants).
- ☐ Unexpired passport valid for six (6) months beyond your intended date of entry to the United States and a photocopy of the biographic page (where your name and photo are located).
- ☐ Two (2) color photographs of each person applying for a visa (5 cm x 5 cm, or 2 inch x 2 inch). Review our [online photo requirements](#).
- ☐ Confirmation page from the Form DS-260 Application for an Immigrant Visa you submitted online at [ceac.state.gov/iv](https://ceac.state.gov/iv).
- ☐ Your **original** birth certificate and a photocopy.
- ☐ Medical examination results in a sealed envelope (*if the physician gives you these results*).
- ☐ Original or certified copies of birth certificates for all children of the principal applicant (*even if he or she is not accompanying*).

**Applicants who fall into any category listed in italics below should bring these additional documents:**

*For family-based visa applications:*

- ☐ The appropriate [Form I-864 Affidavit of Support](#) for **each** financial sponsor along with a photocopy of the sponsor's IRS transcript or most recent U.S. federal income tax return, and any relevant W-2s.
- ☐ Proof of your U.S. petitioner's status and [domicile](#) in the United States (photocopy of a U.S. passport, naturalization certificate, or lawful permanent resident card).
- ☐ Evidence of the relationship between the petitioner and visa applicant (such as photographs, letters, WhatsApp and Facebook chats, financial support evidence, phone records, and emails).
- ☐ *If you are married:* Your **original** marriage certificate and a photocopy.
- ☐ *If you were previously married:* Your **original** divorce or spouse's death certificate and a photocopy.
- ☐ *If you are older than 16 years of age:* The **original** police certificate from your country of current residence and countries of previous residence for six months or more. If these three items are **all** true, you must bring a more recent police certificate to the interview:
  1. You are older than 16 years;
  2. You obtained a police certificate and submitted it to NVC more than one year ago; and
  3. You still live in the country that issued the police certificate.
- ☐ *For employment-based visa applications:* A letter from your U.S. employer dated less than one month ago.
- ☐ *If you have ever been convicted of a crime:* Court and criminal records and a photocopy.
- ☐ *If you have served in any country's military:* Military records and a photocopy.
- ☐ *If you are adopted:* Adoption papers or custody documents and a photocopy.
- ☐ *If you are the petitioner's stepchild:* The **original** marriage certificate of the petitioner and your biological parent, and a photocopy along with divorce records for any previous marriages of either parent.

# Interview Guidelines



## Sending documents to the U.S. Consulate Johannesburg

If you need to send us documents, do not mail them directly to us. Visit [ais.usvisa-info.com](https://ais.usvisa-info.com) for information about courier services. Only send photocopies, not original documents, through courier or mail. Bring original documents, along with a photocopy for the consulate's records, to your visa interview.

## Rescheduling or cancelling your interview

If you cannot attend your appointment, email [JohannesburgIV@state.gov](mailto:JohannesburgIV@state.gov) as soon as possible. Then, log in to the appointment website where you registered to reschedule.

**There may be a significant wait before the next available appointment**, so please attempt to attend the date already assigned. For some family-based and employment preference visa categories, a visa became available within the month you have been scheduled by NVC. **There is no guarantee that a visa will still be available on the date of your rescheduled interview.** Please carefully consult the [Visa Bulletin](#) before requesting to reschedule your interview. Diversity Visa (DV) applicants should note that visas are limited and must be issued by September 30 of the program year.

## Security screening procedures

All visitors to the U.S. Consulate must follow security procedures. Visitors who refuse screening by consulate security staff will not be allowed to enter.

To avoid delays for yourself and others, bring only the items needed for your interview. Laptops are not allowed. You must leave your phone with the guards at the entrance and collect it when you leave.

## Accompanying persons

Attorneys are **not** permitted to accompany clients into the waiting room or to their interview. The following people may accompany a visa applicant to their interview:

- Interpreter: Applicants may bring ONE interpreter if they do not speak English well enough to participate in an interview.
- Special Needs Visitors: Applicants may bring ONE person to help if they are elderly, disabled, or a minor child.

## Immigrant visa fees

If you have not paid all required fees to the National Visa Center or through the appointment website, you must pay them on the day of your interview. Fees can be paid in South African Rand or U.S. dollars using cash or credit cards only. Visa application fees are non-refundable, even if you are found ineligible for a visa. For a complete list of fees, visit [Travel.State.Gov](https://travel.state.gov).

## Do not make travel plans outside of South Africa

If your visa is approved, we will keep your passport at the consulate while we prepare your immigration packet and print a visa for your passport. We will return your passport to you later via courier services only (see [Step 1](#)). If you must travel within South Africa while your passport is still with us, please make sure you have a valid picture ID other than your passport.

## After Your Visa Interview



A consular officer can decide on a visa application only after reviewing the formal application and interviewing the applicant. ***There is no guarantee that you will receive a visa.*** Do not sell your house, car or property, resign from your job or make non-refundable flight or other travel arrangements until you have received your immigrant visa.

### If more information is needed

A consular officer may not be able to decide on your visa application immediately if additional documents are needed or if your case requires administrative processing.

*If more documents are required*, the officer will give you a refusal letter with instructions on how to submit the documents to the Embassy.

*Administrative processing* takes extra time after your interview. Most cases are resolved within 60 days, but the timeline can vary depending on the case. Please wait **at least** 60 days after your interview before asking about the status of administrative processing.

### What happens after visa approval

**Passport, Visa, and Sealed Immigrant Packet** – Your immigrant visa will be placed on a page in your passport. Check your visa carefully to ensure there are no spelling errors.

You will also receive a sealed envelope with documents for U.S. immigration authorities. ***Do not open this envelope. Carry it with you and do not pack it in your checked luggage.*** If you received X-rays during your medical exam, you must also carry them and give them to U.S. immigration authorities when you arrive in the United States.

**USCIS Immigrant Fee** – If you are issued an immigrant visa overseas, you must **pay the [Immigrant Fee](#)** to U.S. Citizenship and Immigration Services (USCIS) **before traveling** to the United States. This fee covers the processing of your residency status and the printing of your Permanent Resident Card. The following individuals are exempt from this fee:

- Children entering the United States through the Hague Process
- Returning residents
- Fiancé(e) (K) visa holders

**When You Should Travel** – You must enter the United States *before* your visa expires, usually six months from the date of the medical exam. Visa fees are nonrefundable, and your visa cannot be extended. The principal applicant must enter the United States **before or at the same time** as any family members traveling on visas. Children who receive a visa before turning 21 must enter the United States before their 21st birthday to keep their immigrant status, unless they qualify for benefits under the Child Status Protection Act.

**Getting a Green Card** – Your Form I-551 Permanent Resident Card, also known as a green card, will be automatically mailed to the address in the United States that you write in your visa application form. This is a very important document that proves you have permission to reside in the United States. *If you plan to travel outside the U.S. before your green card arrives:* Please consult [USCIS's](#) and [CBP's](#) websites for rules about what documents you need to re-enter the country. We also recommend you check with the airline to ensure you are following their rules. *Once your card is issued, you should not stay outside of the United States for more than one year without obtaining advance permission from USCIS. If you do, you may lose your status as a Lawful Permanent Resident.*

**Children's Issues** – In the United States, children are required to have certain vaccinations before they can enroll in school. We recommend that you bring your child's complete vaccination records with you to the United States. If your child is adopted, you have full custody because of a divorce, or you share custody with another parent, you should bring a copy of all applicable adoption or custody papers from the authoritative court in your home country. You will need these papers (translated into English) for issues such as school enrollment, medical care, and eventual citizenship.

**Information for New Immigrants** – Please visit the USCIS web page for helpful information on moving to the United States. You can read their publication "[Welcome to the United States: A Guide for New Immigrants](#)" online.

## Diversity Visa Applicants – Additional Information



If you are interviewing for a Diversity Visa (DV), all the above instructions apply to you. Please schedule and attend a [medical examination](#) as soon as possible; enroll in the required courier service; and gather the required documents.

*Below are additional instructions that apply **only** to DV applicants.*

### Bring to your interview

---

In addition to the documents listed on the [Pre-Interview Checklist](#) in this package, DV applicants should also bring the following items to your visa interview:

- ☐ Appointment information printed from the “Entrant Status Check” on the [E-DV website](#).
- ☐ Documents showing your level of education (for the principal applicant only; more information is available [Travel.State.Gov](#)).
- ☐ Payment of the \$330 Diversity Visa Application Fee for each visa applicant.

### Review your DV Lottery entry

---

Prior to your visa interview, we recommend that you review the data on your initial E-DV entry. Any fees paid to the U.S. government in support of your visa application(s) are nonrefundable. You can review the eligibility requirements at [Travel.State.Gov](#).